


### 3. Error messages and troubleshooting

In case any of the below problems occur during measurement, first check that no other electrical device is within 30 cm. If the problem persists, please refer to the table below.

Display/Problem	Cause	Solution
E1 or arm cuff pressure does not rise	The START/STOP button was pressed while the arm cuff is not applied.	Press the START/STOP button again to turn the monitor off.
	Air plug is disconnected or not securely connected.	Insert the air plug securely. Refer to <b>Instruction Manual (2) - Inserting Batteries and Cuff Plug</b>
	Air is leaking from the arm cuff	Replace the arm cuff with a new one. Refer to <b>Instruction Manual (2) - Optional Medical Accessories</b>
E2 or the reading is extremely high (or low), arm cuff deflates too soon	Arm cuff is applied too loosely	Tighten the arm cuff.
E3 or cannot measure, the reading is too low or high	There was movement during measurement and the arm cuff had not been inflated sufficiently	Repeat the measurement while remaining still (refer to <b>Instruction Manual (2) - Applying the Cuff on the Left Arm, Sitting Correctly</b> ) If "E2" appears repeatedly, inflate the arm cuff manually by pressing the Start/Stop button until it's 30-40 mmHg higher than your previous results.
E4 or the reading is extremely high (or low)	The arm cuff was inflated above 299 mmHg when inflating manually	Do not inflate the arm cuff above 299 mmHg
E5 or the reading is extremely high (or low)	There was movement or talking during measurement	Repeat the measurement while remaining still (refer to <b>Instruction Manual (2) - Applying the Cuff on the Left Arm, Sitting Correctly</b> )
E6 or the reading is extremely high (or low)	Clothing is interfering with the arm cuff	Remove any interfering clothing and repeat the measurement (refer to <b>Instruction Manual (2) - Applying the Cuff on the Left Arm, Sitting Correctly</b> )
Er	Device error	Contact your OMRON retail outlet or distributor (Refer to <a href="http://www.omron-healthcare.com">www.omron-healthcare.com</a> for contact information)
	Batteries low/depleted	Consider replacing the batteries
Screen is blank	Batteries are empty or inserted incorrectly	Replace the batteries with new ones. Insert the batteries with correct (+/-) polarity. Refer to <b>Instruction Manual (2) - Inserting Batteries and Cuff Plug</b>
Other problems	Press the START/STOP button and repeat measurement or replace batteries with new ones. If the problem continues, contact your Omron retail outlet or distributor. (Refer to Instruction Manual (2) - Back cover or <a href="http://www.omron-healthcare.com">www.omron-healthcare.com</a> for contact information.)	

### 4. Correct Disposal of This Product

#### (Waste Electrical & Electronic Equipment)

- This marking shown on the product or its documents indicates that it should not be disposed of with other household waste at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of waste and recycle it responsibly to promote the sustainable reuse of material resources.

- Household users should contact either the retailer where they purchased this product or their local government office for details of where and how they can take this item for environmentally safe recycling.
- Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial waste for disposal.



### 5. Important Information regarding Electro Magnetic Compatibility (EMC)

This device\* is manufactured by OMRON HEALTHCARE Co., Ltd. and conforms to the EN60601-1-2:2015 Electro Magnetic Compatibility (EMC) standard. Further documentation in accordance with this EMC standard is available at OMRON HEALTHCARE EUROPE at the address mentioned in this instruction manual or at [www.omron-healthcare.com](http://www.omron-healthcare.com). Refer to the EMC information for this device\* on the website.

\*: HEM-7120-E, HEM-7121-E and HEM-7131-E

### 6. Warranty

This product is guaranteed by OMRON for a period of 3 years after the date of purchase. During this period of guarantee, OMRON will, without charge for labour or parts, repair or replace the defective product or any defective parts.

The guarantee does not cover any of the following:

- Transport costs and risks of transport.
- Costs for repairs and/or defects resulting from repairs done by unauthorised persons.
- Periodic check-ups and maintenance.
- Failure or wear of optional parts or other attachments other than the main device itself, unless explicitly guaranteed above.
- Costs arising due to non-acceptance of a claim (those will be charged for).
- Damages of any kind, including personal injury caused by accident or misuse.

- Calibration service is not covered by the guarantee.
- Optional parts have a one (1) year warranty from date of purchase. Optional parts include, but are not limited to the following items: Cuff and Cuff Tube, AC Adapter.

Should guarantee service be required, please apply to the dealer whom the product was purchased from or an authorised OMRON distributor. If you have difficulties in finding OMRON customer services, contact us for information at: [www.omron-healthcare.com](http://www.omron-healthcare.com). Repair or replacement under the guarantee does not give rise to any extension or renewal of the guarantee period. The guarantee will be granted only if the complete product is returned together with the original invoice/cash ticket issued to the consumer by the retailer.

### 7. General Specifications of Omron Blood Pressure Monitor

Product Category	Electronic Sphygmomanometers
Product description	Automatic Upper Arm Blood Pressure Monitor
Display	LCD digital display
Measurement method	Oscillometric method
Measurement range	Pressure: 0 to 299 mmHg
Blood pressure measurement range	Pressure: 20 to 280 mmHg; Pulse: 40 to 180 beats/min.
Accuracy	Pressure: $\pm 3$ mmHg; Pulse: $\pm 5\%$ of display reading
Inflation	Fuzzy-logic controlled by electric pump
Deflation	Automatic pressure release valve
Rating	DC6V 4W
Operation Mode	Continuous operation
Power source	4 AA batteries 1.5V or AC adapter (optional) (INPUT AC 100-240V 50-60Hz 0.12-0.065A)
Battery life	Approximately 1000 measurements (using new alkaline batteries)
Durable period (Service life)	Monitor: 5 years/Cuff: 1 year/optional AC adapter: 5 years
Applied part	Type BF (Cuff)
Protection against electric shock	Internally powered ME equipment (Only when battery-powered) Class II ME equipment (optional AC adapter)
Operating conditions	+10°C to +40°C (50 to 104°F); 15 to 90% RH (non-condensing); 700 to 1060 hPa